



## CITY OF AURORA GOLF COURSES – COVID-19 POLICIES

We are pleased to make the City of Aurora golf courses available to golfers once again. Thank you for your understanding during our closure as we did what we felt was best for our staff and the community. In order to keep the courses open, we need your help with the guidelines outlined below.

**These guidelines are effective Wed., May 6. We will update this information in subsequent weeks as we safely make more services available.**

- 6-foot social distancing is required at all times on the property. Masks are recommended.
- If players fail to adhere to social distancing and modified operating guidelines, we reserve the right to ask patrons to leave the course immediately. There are no refunds for those asked to leave.
- Anyone with signs of a fever or respiratory ailment will not be allowed on the premises. Please stay home if you do not feel well or you are waiting on a Covid test result. Remember to sanitize or wash your hands often and do not touch your face or mouth.
- From the time you arrive at the course to the time you leave, there is no reason to touch anyone or anyone's equipment other than your own.

### Reservations:

- Until further notice, reservations must be made by calling the Golf Shops, 7 a.m. to 7 p.m. up to 10 days in advance. We will notify everyone once the online system is available to book tee times as well.
- No walk-on play allowed. All play must be booked via telephone in advance.
- Starting times will be 10-15-minute intervals per course. The first and last times of the day will vary based on staffing availability at each course.
- No back nine tee times will be available.
- Our Golf Shops will be closed (no public access). If you need assistance, you may call the Golf Shop from outside the facility. **Do not knock on the door.**
- Golfers should arrive at the course no more than 20 minutes prior to scheduled tee time.
- Once you arrive, call the Golf Shop with payment for the players you reserved, for example if you booked a twosome, you will pay for the twosome. No advance payment of fees is allowed prior to arrival. Credit cards, Premier Cards and gift cards are the only acceptable forms of payment. **Cash**

**payments and gift certificates will not be accepted.** If you wish to pay for Premier Cards, golf balls, gloves etc., you may call the Golf Shop with payment. Our staff will set the items outside the door. If you need to settle up with a playing partner who paid your fees, we recommend using an electronic form of payment.

- Rain checks will not be issued or redeemed until we resume normal operations in the Golf Shops. There are no refunds.
- Groups must be pre-paid and ready to be called to the tee 5 minutes prior to scheduled time.
- Singles and twosomes should expect to be paired with other golfers during busy hours.

#### **On the Course:**

- All play will be WALKING ONLY
- No spectators allowed
- Do not go to the first tee until instructed to do so
- No scorecards or pencils available unless there is a starter on the first tee. Scorecards can be downloaded from our website at GolfAurora.com. (click on Golf Courses and pick the course you are playing)
- No motorized or push carts available for rent. Personal push carts are allowed.
- No rental clubs available
- Players are not to touch or remove flagsticks. Foam noodles around flagsticks will prevent balls from falling into cup.
- There will be limited access to restrooms. On-course restrooms will be sprayed with disinfectant multiple times a day.
- No bunker rakes, ball washers, towel buckets or water coolers on the course. Please use foot to smooth bunker. Please bring your own water bottle.
- Driving ranges are closed. Depending on the course, putting greens may be open (for players with tee times only) based on size of green and ability to maintain social distancing. Cups will be modified. Smaller putting greens will remain closed.

#### **Clubhouse/Pro Shop:**

- Golf Shops will be closed to the public
- With the exception of Springhill and Meadow Hills, interior clubhouse restrooms are available.
- Most facilities will have "to go" only food and drinks available in the restaurants. No sit-down dining allowed. Contact restaurants for more information on hours and menu items.

***I understand I am personally responsible for my safety and actions while using the City of Aurora's golf course, facilities, tools or equipment. I agree to comply with City's golf course's policies and rules and agree to hold harmless the City from any and against all losses or liabilities arising either directly or indirectly from my use of the resources. I acknowledge and represent that I have read and agree to the terms of this disclaimer.***

Many of our services may vary based on the availability of staffing. We appreciate your understanding as we face this difficult time together. Together we will get through it. Stay healthy!

**Aurora Golf Division Team**