

# Building Activity

May 2023



	March 2023	April 2023	May 2023	YTD 2023	YTD 2022
<b>Permits Issued</b>					
New Commercial Buildings	6	4	4	33	28
New Single Family Dwellings	96	111	123	468	823
New Multi-Family Dwellings / Units	0 / 0	1 / 154	1 / 380	21 / 1,081	15 / 854
Renovation Permits on Existing Buildings	1,110	1,002	1,325	5,230	5,577
<b>Total Permits Issued</b>	<b>1,212</b>	<b>1,118</b>	<b>1,453</b>	<b>5,752</b>	<b>6,443</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	99%	99%	99%
Plan Reviews Completed	1,601	1,524	1,893	7,433	8,549
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	98%	98%	98%	98%	98%
Inspections Completed	11,100	8,809	10,308	47,143	52,263
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	89%	91%	93%	93%	94%
Phone Calls to the Call Center	7,574	6,436	7,461	33,060	31,590
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,044,229	\$ 923,484	\$ 993,101	\$ 5,266,425	\$ 6,112,788
Contractor Licensing Fees	\$ 70,476	\$ 62,597	\$ 81,004	\$ 325,272	\$ 250,918
<b>Total Revenues</b>	<b>\$ 1,114,705</b>	<b>\$ 986,081</b>	<b>\$ 1,074,105</b>	<b>\$ 5,591,697</b>	<b>\$ 6,363,706</b>

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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City of Aurora Building Division • 15151 E. Alameda Parkway, floor 2  
 aurora4biz.org • 303.739.7420 • permitcounter@auroragov.org

