

# Building Activity

March 2023



	January 2023	February 2023	March 2023	YTD 2023	YTD 2022
<b>Permits Issued</b>					
New Commercial Buildings	12	7	6	25	21
New Single Family Dwellings	58	80	96	234	482
New Multi-Family Dwellings / Units	18 / 475	1 / 72	0 / 0	19 / 547	7 / 365
Renovation Permits on Existing Buildings	865	826	1,110	2,801	3,082
<b>Total Permits Issued</b>	953	914	1,212	3,079	3,592
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	99%	99%	99%
Plan Reviews Completed	1,193	1,222	1,601	4,016	4,545
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	97%	98%	98%	98%	99%
Inspections Completed	8,512	8,415	11,100	28,024	29,923
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	97%	93%	89%	93%	95%
Phone Calls to the Call Center	5,596	5,993	7,574	19,163	17,478
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,437,008	\$ 868,603	\$ 1,044,229	\$ 3,349,840	\$ 3,659,622
Contractor Licensing Fees	\$ 54,757	\$ 56,438	\$ 70,476	\$ 181,671	\$ 139,289
<b>Total Revenues</b>	\$ 1,491,765	\$ 925,041	\$ 1,114,705	\$ 3,531,511	\$ 3,798,911

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building)

For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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