

# Building Activity

January 2023



	November 2022	December 2022	January 2023	YTD 2023	YTD 2022
<b>Permits Issued</b>					
New Commercial Buildings	6	5	<b>12</b>	12	5
New Single Family Dwellings	28	34	<b>58</b>	58	148
New Multi-Family Dwellings / Units	1 / 76	1 / 134	<b>18 / 475</b>	18 / 475	0 / 0
Renovation Permits on Existing Buildings	1,182	988	<b>841</b>	841	959
<b>Total Permits Issued</b>	<b>1,217</b>	<b>1,028</b>	<b>929</b>	<b>929</b>	<b>1,112</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	97%	99%	<b>100%</b>	100%	99%
Plan Reviews Completed	1,480	1,370	<b>1,193</b>	1,193	1,397
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	93%	95%	<b>97%</b>	97%	99%
Inspections Completed	9,665	9,997	<b>8,513</b>	8,513	9,248
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	<b>N/A</b>	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	<b>N/A</b>	N/A	N/A
Target: 90% of calls are answered within :30 seconds	96%	95%	<b>97%</b>	97%	93%
Phone Calls to the Call Center	5,750	4,988	<b>5,596</b>	5,596	5,374
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 814,906	\$ 835,487	<b>\$ 1,437,008</b>	\$ 1,437,008	\$ 857,588
Contractor Licensing Fees	\$ 63,468	\$ 52,128	<b>\$ 54,757</b>	\$ 54,757	\$ 39,399
<b>Total Revenues</b>	<b>\$ 878,374</b>	<b>\$ 887,615</b>	<b>\$ 1,491,765</b>	<b>\$ 1,491,765</b>	<b>\$ 896,987</b>

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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 aurora4biz.org • 303.739.7420 • permitcounter@auroragov.org

