## **Building Activity**



December 2022

	October 2022	November 2022	December 2022	YTD 2022	YTD 2021
Permits Issued					
New Commercial Buildings	5	6	5	64	69
New Single Family Dwellings	66	28	34	1,293	2,061
New Multi-Family Dwellings / Units	0/0	1 / 76	1 / 134	26 / 2,066	46 / 2,138
Renovation Permits on Existing Buildings	1,604	1,182	977	15,590	16,021
Total Permits Issued	1,675	1,217	1,017	16,973	18,197
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	98%	97%	99%	99%	100%
Plan Reviews Completed	1,746	1,480	1,370	20,509	18,674
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	94%	93%	95%	96%	96%
Inspections Completed	11,109	9,665	9,997	130,943	138,304
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	93%	96%	95%	92%	87%
Phone Calls to the Call Center	6,111	5,750	4,988	76,951	85,516
Revenue Collected					
Plan & Permit Fees	\$ 1,224,547	\$ 814,906	\$ 752,708	\$ 13,735,866	\$ 16,501,163
Contractor Licensing Fees	\$ 61,127		\$ 49,082		
Total Revenues	\$ 1,285,674	\$ 878,374	\$ 801,790	\$ 14,383,270	\$ 17,104,943

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ https://www.auroragov.org/business\_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.