Building Activity



November 2022

	September 2022	October 2022	November 2022	YTD 2022	YTD 2021
Permits Issued					
New Commercial Buildings	6	5	6	59	66
New Single Family Dwellings	84	66	28	1,265	1,867
New Multi-Family Dwellings / Units	2 / 361	0/0	1/76	25 / 1,932	46 / 2,138
Renovation Permits on Existing Buildings	1,603	1,604	1,171	14,623	14,920
Total Permits Issued	1,695	1,675	1,206	15,972	16,899
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	98%	98%	97%	99%	100%
Plan Reviews Completed	1,798	1,746	1,480	19,139	17,048
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	94%	94%	93%	96%	96%
Inspections Completed	11,670	11,109	9,665	120,945	126,395
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	95%	93%	96%	92%	87%
Phone Calls to the Call Center	7,274	6,111	5,750	71,963	79,417
Revenue Collected					
Plan & Permit Fees	\$ 1,194,967	\$ 1,224,547	\$ 814,906	\$ 12,983,153	\$ 15,577,884
Contractor Licensing Fees	\$ 61,798	· · · · · ·	\$ 63,468		· · · · · · · · · · · · · · · · · · ·
Total Revenues	\$ 1,256,765	\$ 1,285,674	\$ 878,374	\$ 13,581,475	\$ 16,136,971

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.