Building Activity

October 2022



	August 2022	September 2022	October 2022	YTD 2022	YTD 2021
Permits Issued					
New Commercial Buildings	8	6	5	53	54
New Single Family Dwellings	72	84	66	1,237	1,717
New Multi-Family Dwellings / Units	3 / 146	2 / 361	0/0	24 / 1,856	39 / 1,711
Renovation Permits on Existing Buildings	1,625	1,589	1,581	13,391	13,660
Total Permits Issued	1,708	1,681	1,652	14,705	15,470
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	98%	98%	99%	100%
Plan Reviews Completed	1,871	1,798	1,746	17,659	15,611
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	96%	94%	94%	96%	96%
Inspections Completed	12,571	11,670	11,109	111,280	114,739
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	86%	95%	93%	92%	87%
Phone Calls to the Call Center	7,733	7,274	6,111	66,213	72,939
Revenue Collected					
Plan & Permit Fees	\$ 1,165,205	\$ 1,194,967	\$ 1,224,547	\$ 12,168,247	\$ 13,784,742
Contractor Licensing Fees	\$ 57,180	\$ 61,798		\$ 534,854	
Total Revenues	\$ 1,222,385	\$ 1,256,765	\$ 1,285,674	\$ 12,703,101	\$ 14,297,921

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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