## **Building Activity**

September 2022

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	July 2022	August 2022	September 2022	YTD 2022	YTD 2021
Permits Issued					
New Commercial Buildings	0	8	6	48	44
New Single Family Dwellings	74	72	84	1,171	1,599
New Multi-Family Dwellings / Units	1 / 100	3 / 146	2 / 361	24 / 1,856	34 / 1,486
Renovation Permits on Existing Buildings	1,225	1,625	1,589	11,758	12,209
Total Permits Issued	1,300	1,708	1,681	13,001	13,886
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	98%	99%	100%
Plan Reviews Completed	1,746	1,871	1,798	15,913	13,987
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	97%	96%	94%	97%	96%
Inspections Completed	11,066	12,571	11,670	100,167	103,415
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls answered within :30 seconds	87%	86%	95%	92%	87%
Phone Calls to the Call Center	6,182	7,733	7,274	60,102	63,582
Revenue Collected					
Plan & Permit Fees	\$ 1,161,814	\$ 1,165,205	\$ 1,194,967	\$ 10,943,700	\$ 12,183,888
Contractor Licensing Fees	\$ 51,443	\$ 57,180	\$ 61,798		
Total Revenues	\$ 1,213,257	\$ 1,222,385	\$ 1,256,765	\$ 11,417,427	\$ 12,648,140

The Aurora Municipal Center is open to the public for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ https://www.auroragov.org/business\_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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