

# Building Activity

August 2022



	June 2022	July 2022	August 2022	YTD 2022	YTD 2021
<b>Permits Issued</b>					
New Commercial Buildings	6	0	8	42	41
New Single Family Dwellings	119	76	72	1,093	1,481
New Multi-Family Dwellings / Units	3 / 395	1 / 100	3 / 146	22 / 1495	30 / 605
Renovation Permits on Existing Buildings	1,502	1,214	1,619	10,117	10,649
<b>Total Permits Issued</b>	1,630	1,291	1,702	11,274	12,201
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	99%	99%	100%
Plan Reviews Completed	1,949	1,746	1,871	14,115	12,353
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	95%	97%	96%	97%	96%
Inspections Completed	12,585	11,066	12,571	88,484	91,652
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	87%	87%	86%	90%	86%
Phone Calls to the Call Center	7,323	6,182	7,733	52,828	56,138
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,308,926	\$ 1,161,814	\$ 1,165,205	\$ 9,748,733	\$ 10,815,667
Contractor Licensing Fees	\$ 52,388	\$ 51,443	\$ 57,180	\$ 411,929	\$ 417,090
<b>Total Revenues</b>	\$ 1,361,314	\$ 1,213,257	\$ 1,222,385	\$ 10,160,662	\$ 11,232,757

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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City of Aurora Building Division • 15151 E. Alameda Parkway, floor 2  
[aurora4biz.org](http://aurora4biz.org) • 303.739.7420 • [permitcounter@auroragov.org](mailto:permitcounter@auroragov.org)

