Building Activity

July 2022



	1				
	May 2022	June 2022	July 2022	YTD 2022	YTD 2021
Permits Issued					
New Commercial Buildings	4	6	0	34	36
New Single Family Dwellings	168	119	76	1,022	1,336
New Multi-Family Dwellings / Units	8 / 489	3 / 395	1 / 100	19 / 1,349	25 / 522
Renovation Permits on Existing Buildings	1,268	1,502	1,201	8,429	8,800
Total Permits Issued	1,448	1,630	1,278	9,504	10,197
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	98%	99%	99%	99%	100%
Plan Reviews Completed	2,192	1,949	1,746	12,244	10,680
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	93%	95%	97%	97%	96%
Inspections Completed	11,260	12,585	11,066	75,911	78,653
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	90%	87%	87%	92%	86%
Phone Calls to the Call Center	6,853	7,323	6,182	45,095	47,775
Revenue Collected					
Plan & Permit Fees	\$ 1,419,942	\$ 1,308,926	\$ 1,161,814	\$ 8,583,528	\$ 9,513,433
Contractor Licensing Fees	\$ 54,535	\$ 52,388	\$ 51,443	\$ 354,749	\$ 360,717
Total Revenues	\$ 1,474,477	\$ 1,361,314	\$ 1,213,257	\$ 8,938,277	\$ 9,874,150

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

