

# Building Activity

May 2022



	March 2022	April 2022	May 2022	YTD 2022	YTD 2021
<b>Permits Issued</b>					
New Commercial Buildings	6	3	4	28	23
New Single Family Dwellings	181	177	168	829	985
New Multi-Family Dwellings / Units	7 / 365	0 / 0	8 / 489	15 / 854	23 / 512
Renovation Permits on Existing Buildings	1,136	1,208	1,258	5,531	5,858
<b>Total Permits Issued</b>	<b>1,330</b>	<b>1,388</b>	<b>1,438</b>	<b>6,403</b>	<b>6,889</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	98%	99%	98%	99%	100%
Plan Reviews Completed	1,855	1,812	2,192	8,549	7,319
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	98%	99%	93%	98%	96%
Inspections Completed	11,270	11,072	11,260	52,260	54,898
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	94%	96%	90%	94%	85%
Phone Calls to the Call Center	7,045	7,259	6,853	31,590	32,353
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,404,871	\$ 1,033,224	\$ 1,404,063	\$ 6,096,909	\$ 6,980,043
Contractor Licensing Fees	\$ 53,461	\$ 57,094	\$ 70,414	\$ 266,797	\$ 231,516
<b>Total Revenues</b>	<b>\$ 1,458,332</b>	<b>\$ 1,090,318</b>	<b>\$ 1,474,477</b>	<b>\$ 6,363,706</b>	<b>\$ 7,211,559</b>

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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