Building Activity April 2022



	February 2022	March 2022	April 2022	YTD 2022	YTD 2021
Permits Issued					
New Commercial Buildings	10	6	3	24	19
New Single Family Dwellings	155	181	177	661	821
New Multi-Family Dwellings / Units	0/0	7 / 365	0/0	7 / 365	12 / 330
Renovation Permits on Existing Buildings	950	1,136	1,208	4,238	4,735
Total Permits Issued	1,115	1,330	1,388	4,930	5,587
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	98%	99%	99%	100%
Plan Reviews Completed	1,293	1,855	1,812	6,537	5,812
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	99%	98%	99%	99%	98%
Inspections Completed	9,406	11,270	11,072	40,998	43,156
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	97%	94%	96%	95%	85%
Phone Calls to the Call Center	5,059	7,045	7,259	24,737	25,087
Revenue Collected					
Plan & Permit Fees	\$ 1,397,163	\$ 1,404,871	\$ 1,033,224		\$ 5,186,920
Contractor Licensing Fees	\$ 46,429	\$ 53,461			
Total Revenues	\$ 1,443,592	\$ 1,458,332	\$ 1,090,318	\$ 4,889,229	\$ 5,373,126

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

