

Building Activity

March 2022



	January 2022	February 2022	March 2022	YTD 2022	YTD 2021
Permits Issued					
New Commercial Buildings	5	10	6	21	19
New Single Family Dwellings	148	155	181	484	637
New Multi-Family Dwellings / Units	0 / 0	0 / 0	7 / 365	7 / 365	12 / 330
Renovation Permits on Existing Buildings	943	936	1,136	3,015	3,351
Total Permits Issued	1,096	1,101	1,330	3,527	4,019
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	100%	98%	99%	99%
Plan Reviews Completed	1,397	1,293	1,855	4,545	4,464
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	99%	99%	98%	99%	99%
Inspections Completed	9,250	9,434	11,270	29,954	30,913
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	93%	97%	94%	95%	86%
Phone Calls to the Call Center	5,374	5,059	7,045	17,478	18,032
Revenue Collected					
Plan & Permit Fees	\$ 857,588	\$ 1,397,163	\$ 1,404,871	\$ 3,659,622	\$ 3,995,075
Contractor Licensing Fees	\$ 39,399	\$ 46,429	\$ 53,461	\$ 139,289	\$ 137,662
Total Revenues	\$ 896,987	\$ 1,443,592	\$ 1,458,332	\$ 3,798,911	\$ 4,132,737

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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