

Red Tape Reduction Committee Agenda

Thursday, March 17, 2022
12:00 P.M. – 2:00 P.M.
WebEx Meeting

Access information provided to Internal Staff

Public Participant Dialing Instructions
Dial Access Number: 855.695.3475

<https://auroragov.webex.com/auroragov/onstage/g.php?MTID=eb4f9a1b3ff4aa041eab8554c2cf07618>

1. **Call to Order:** Dustin Zvonek, Chair
2. **Approval of March Agenda**
3. **Approval of February Minutes**
4. **Registered Speakers**
 - Chance Horiuchi – Rules and Regulations, Taxes and Fees, City Processes
 - Daniel Green – Taxes and Fees, City Processes
 - Bill Wichterman – Rules and Regulations, City Processes
 - Randall Hertel – City Processes
 - Skip Bailey – City Processes
 - Michael Sheldon – City Processes, significant delays for large and complex projects
 - Matt Hopper – City Processes
 - Any other speakers who signed up following agenda posting
5. **Engage Aurora Comments:** Greg Hays
6. **Housekeeping**
 - Next Meeting April 20: 6:00 PM (include internal staff)
7. **Meeting Adjourned**



Respondent No: 1

Login: Anonymous

Email: n/a

Responded At: Feb 03, 2022 11:55:57 am

Last Seen: Feb 03, 2022 11:55:57 am

IP Address: n/a

Q1. Which of these areas do you want to address with your feedback? (Select all that apply)

Other (please specify)

How our city can develop different income streams and become more entreaunreal.

Q2. Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?

I am a volunteer on the CABC commission

Q3. Are there specific areas where you would like the city to improve? (Include suggestions if you have them)

Creating cultural gathering places keeping revenue in our city.

Q4. Please select all that apply

I live in Aurora

I work in Aurora

I own a business in Aurora



Respondent No: 2

Login: Anonymous

Email: n/a

Responded At: Feb 03, 2022 17:00:58 pm

Last Seen: Feb 03, 2022 17:00:58 pm

IP Address: n/a

Q1. Which of these areas do you want to address with your feedback? (Select all that apply) Rules and regulations

Q2. Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?

I have a neighbor who pulled a permit to reroof his house in Dec 2018. The scaffolding has been staged the entire time both in the front and the back of the home. To date, 2-3-22 the roof is not completed and the scaffolding is, of course, still in place. This has been such a frustrating situation. The Bldg Dept has kept me up to date, but the code allows him to request continued permit extensions. This is not only an unsightly and positively an unbelievable situation that the City cannot do anything to persuade the owner to complete the job. It also is concerning that the owner is living in an unsafe, unhealthy environment coupled with the fact that he has put his own safety at risk attempting to perform the work himself. Definitely a loop hole in the Bldg code that needs to get changed.

Q3. Are there specific areas where you would like the city to improve? (Include suggestions if you have them)

I would like to see more enforcement for speeders. The safety on the streets is of great concern, particularly for pedestrians. Whereby I understand the pressure on the police department, more photo vans would be somewhat of a deterrent especially if the speeders are habitual and they get multiple situations. On a positive note, my experiences and direct contact with Bldg Dept, Public Works, Councilman, and Police Dept have always been great. Everyone gets back to me promptly, listens, counsels me, and will work with me on resolutions.

Q4. Please select all that apply I live in Aurora



Respondent No: 3

Login: Anonymous

Email: n/a

Responded At: Feb 03, 2022 18:26:54 pm

Last Seen: Feb 03, 2022 18:26:54 pm

IP Address: n/a

- Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)**
- Rules and regulations
 - Taxes and fees
 - City processes

- Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

No direct experience

- Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

I find that public input is very limited to only a very small number of citizens.

- Q4. **Please select all that apply**
- I live in Aurora
 - I work in Aurora



Respondent No: 4

Login: Anonymous

Email: n/a

Responded At: Feb 04, 2022 19:51:13 pm

Last Seen: Feb 04, 2022 19:51:13 pm

IP Address: n/a

Q1. Which of these areas do you want to address with your feedback? (Select all that apply)

Other (please specify)

Property owners of Southlands.

Q2. Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?

No

Q3. Are there specific areas where you would like the city to improve? (Include suggestions if you have them)

Southlands should be more like the streets of SouthGlenn. Something needs to be done about the owners and their unwillingness to work with tenants and attract more business, retail, and restaurants.

Q4. Please select all that apply

I live in Aurora



Respondent No: 5

Login: Anonymous

Email: n/a

Responded At: Feb 05, 2022 09:06:34 am

Last Seen: Feb 05, 2022 09:06:34 am

IP Address: n/a

Q1. Which of these areas do you want to address with your feedback? (Select all that apply)

Other (please specify)

Making the victims of car theft have to pay the impound lot to recover their stolen vehicles.

Q2. Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?

No.

Q3. Are there specific areas where you would like the city to improve? (Include suggestions if you have them)

More lights, better roads, safer intersections for pedestrians..especially near 6th and Peoria, to Colfax and down to Del Mar. There are no flashing lights for the children leaving schools and my kids have been hit by cars multiple times. Yes. Multiple times.

Q4. Please select all that apply

I live in Aurora



Respondent No: 6

Login: Anonymous

Email: n/a

Responded At: Feb 09, 2022 15:01:23 pm

Last Seen: Feb 09, 2022 15:01:23 pm

IP Address: n/a

Q1. Which of these areas do you want to address with your feedback? (Select all that apply)

Rules and regulations

Taxes and fees

City processes

Q2. Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?

Licensing

Q3. Are there specific areas where you would like the city to improve? (Include suggestions if you have them)

licensing have been great to work with they are great helpers

Q4. Please select all that apply

I own a business in Aurora



Respondent No: 7

Login: Anonymous

Email: n/a

Responded At: Feb 10, 2022 10:05:11 am

Last Seen: Feb 10, 2022 10:05:11 am

IP Address: n/a

Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)** City processes

Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

Yes - Building Code and Contractors Board

Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

I would hope the Red Tape reduction does not extend to weakening our Building Codes and Zoning Codes. While they may frustrate a few developers, both are in place for Public Safety and for Public quality of life.

Q4. **Please select all that apply**

I live in Aurora

I own a business in Aurora



Respondent No: 8

Login: Anonymous

Email: n/a

Responded At: Feb 13, 2022 09:35:03 am

Last Seen: Feb 13, 2022 09:35:03 am

IP Address: n/a

Q1. Which of these areas do you want to address with your feedback? (Select all that apply)

Rules and regulations

City processes

Other (please specify)

Building permits for existing residences. Need for stronger and more frequent code enforcement.

Q2. Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?

Building Permits Code Enforcement

Q3. Are there specific areas where you would like the city to improve? (Include suggestions if you have them)

The city of Aurora needs to streamline the building permit process for owners of existing homes. We need a building permit process focused on enforcing strict standards and criteria for new builds, ensuring that the homes being built in Aurora are of the highest quality of construction and materials. We must transition away from a focus on quantity towards a focus on quality. The Building Division must make sure that homes being built in sold in Aurora are being built to the highest quality standards. At the same time, many of Aurora's older neighborhoods are reaching an age where investments in renovation, remodel, and rehab is becoming necessary. In order to reinvigorate these older neighborhoods, systems need to be put in place to incentivize investment in these properties. Owners need an ally to support efforts to bring many of the homes built in the 70s and 80s into the 21st century. All of this will mean nothing, however, if we fail to recognize the need for a stronger and more prevalent code enforcement presence throughout Aurora. Many neighborhoods are becoming blighted because certain properties are not being maintained or kept up according to codes and ordinances. Aurora needs an array of zero-tolerance policies that drive out the riffraff who bring neighborhoods down. These policies will allow us to make room for the countless hard-working professionals in the metro region. I think we can all agree that Aurora desperately needs more people with advanced degrees and the higher-paying jobs they offer. Imagine if the negative aspects of our community changed and Aurora became a clean, upscale, bedroom community occupied by educated professionals fostering a rich cultural heritage. We can have that, but it will require vigilance akin to that found in communities like Lone Tree, Parker, Highlands Ranch, and Greenwood Village. Simply put, it's time we clean up Aurora.

Q4. Please select all that apply

I live in Aurora



Respondent No: 9

Login: Anonymous

Email: n/a

Responded At: Feb 16, 2022 11:15:22 am

Last Seen: Feb 16, 2022 11:15:22 am

IP Address: n/a

Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)**

Rules and regulations
City processes

Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

not employed, just as a user

Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

the planning dept has to be the most red tape lade, inefficient beauracatic joke I have ever seen. The end outcome is not safer buildings. It is a morass of welfare job employment. The inspectors come out in a circus that any of us building owners have learned to play. The architects know only 1% of what is going on out there, but micromanage those trees while missing the forest.... And enforcement is nil. Meaning tons of people just overlook the rules, because its way easier. Why have rules if everyone shirks them? (think masks at super bowl. They were required, no one wore them).

Q4. **Please select all that apply**

I live in Aurora

I work in Aurora

I own a business in Aurora



Respondent No: 10

Login: Anonymous

Email: n/a

Responded At: Feb 16, 2022 11:47:53 am

Last Seen: Feb 16, 2022 11:47:53 am

IP Address: n/a

Q1. Which of these areas do you want to address with your feedback? (Select all that apply)

Other (please specify)

Development review

Q2. Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?

Yes, and it feels personality driven. Jason Batchelor call the shots.

Q3. Are there specific areas where you would like the city to improve? (Include suggestions if you have them)

If Jason Batchelor is going to make key decisions, please bring him into the process sooner.

Q4. Please select all that apply

I do not live or work in Aurora but do business with the city



Respondent No: 11

Login: Anonymous

Email: n/a

Responded At: Feb 22, 2022 22:03:09 pm

Last Seen: Feb 22, 2022 22:03:09 pm

IP Address: n/a

Q1. Which of these areas do you want to address with your feedback? (Select all that apply)

Other (please specify)

Garbage everywhere and poor street conditions

Q2. Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?

NO

Q3. Are there specific areas where you would like the city to improve? (Include suggestions if you have them)

I moved here last July and am shocked by the amount of garbage and litter along the roads. I travel on Gun Club Rd everyday and it is like a third-world country. In addition, Gun Club Road is totally inadequate to handle the volume of bumper-to-bumper traffic. There are thousands of new homes out here and Gun Club Road needs immediate attention.

Q4. Please select all that apply

I live in Aurora



Respondent No: 12

Login: Anonymous

Email: n/a

Responded At: Feb 25, 2022 09:57:32 am

Last Seen: Feb 25, 2022 09:57:32 am

IP Address: n/a

Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)** Rules and regulations
City processes

Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

I recently spent 7 years on the Planning and Zoning Commission. I am in favor of diminishing unnecessary and inefficient "red tape." Determining what is unnecessary and inefficient is the problem. With regard to planning it is important that Council retain a commitment to LRP "long range planning." Developers are committed to their projects which may not fit with LRP, yet how our city looks in 50 years depends on what happens now. Although a bit time consuming, and often not what the development community likes, the Public Hearing Process is important. It is critical that "elected" hear communication from both the development community and the neighbors.

Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

Currently in Aurora there are three sub-areas, A,B and C. However the rules for public hearings, related to development, are different for area C than areas A&B. The development process should be the same for all three, whatever that process is.

Q4. **Please select all that apply** I live in Aurora



Respondent No: 13

Login: Anonymous

Email: n/a

Responded At: Mar 01, 2022 13:46:20 pm

Last Seen: Mar 01, 2022 13:46:20 pm

IP Address: n/a

Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)** Rules and regulations

Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

This feedback is being submitted on behalf of Terrapin Care Station. - Aurora sends multiple city departments out to inspect facilities quarterly (building, zoning, fire, and MJ). Within the building department there seem to be a few different types of inspectors. Oftentimes we receive different information from every inspector, even within the same department. Sometimes one inspector has a concern, but then the next time a different person comes out from the same department and there is no issue. We would like to see greater continuity here. - Aurora's "Retail Marijuana Establishment Rules and Regulations" have been pulled for revision for over a year now. It would be helpful to have these posted on your website so there is greater transparency and everyone can have a clear understanding of the current regulations. - Certain requirements the city has are not found in your rules, but only on inspection checklists. For example, we are required to print certain information on the receipt. The only place where this requirement is stated is on the city's inspection checklist, not in your rules. We would like inspection requirements to be listed in rule.

Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

*see above

Q4. **Please select all that apply** I own a business in Aurora



Respondent No: 14
Login: Fulton06
Email: fulton06@yahoo.com

Responded At: Mar 09, 2022 08:16:26 am
Last Seen: Mar 09, 2022 14:59:05 pm
IP Address: 73.14.241.62

Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)**

Other (please specify)

Allowing Ice Cream Trucks/carts in Aurora.

Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

No

Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

Please allow Ice Cream Trucks/Carts in Aurora

Q4. **Please select all that apply**

I live in Aurora



Respondent No: 15

Login: Anonymous

Email: n/a

Responded At: Mar 10, 2022 18:38:12 pm

Last Seen: Mar 10, 2022 18:38:12 pm

IP Address: n/a

Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)** Taxes and fees

Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

City of Aurora tax office

Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

As a small business owner who also works at another job part time, I find it incredibly difficult to keep up with the Aurora city taxes, especially the Use tax. I have an employee who makes most of our purchases for the business. I do not have the time to input every single purchase that they make in Aurora or online, along with every utility bill paid every month. I am required to check every single receipt and figure out if every penny of tax was paid to this fine city. And I do not choose to pay an accountant to do that for me. That would cost me way too much! I need to know a quick and easy way other businesses keep up with this as it is overwhelming to me!!!! What help is out there? Maybe I could send all our receipts to the City of Aurora tax office, and they could make all of those calculations for me. That would be the best solution for me!

Q4. **Please select all that apply**

I live in Aurora

I work in Aurora

I own a business in Aurora



Respondent No: 16

Login: Anonymous

Email: n/a

Responded At: Mar 11, 2022 14:38:06 pm

Last Seen: Mar 11, 2022 14:38:06 pm

IP Address: n/a

Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)** Rules and regulations

Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

No

Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

No

Q4. **Please select all that apply** None of the above



Respondent No: 17

Login: Anonymous

Email: n/a

Responded At: Mar 12, 2022 09:06:36 am

Last Seen: Mar 12, 2022 09:06:36 am

IP Address: n/a

Q1. **Which of these areas do you want to address with your feedback? (Select all that apply)** Taxes and fees

Q2. **Do you have a previous experience working with the city's development planning, permitting, licensing or other business-related processes that you would like the committee to know about?**

no

Q3. **Are there specific areas where you would like the city to improve? (Include suggestions if you have them)**

why do businesses that does not do sell any products but services required to file zero just remove the on your tale list

Q4. **Please select all that apply** I own a business in Aurora
