

# Building Activity

February 2022



	December 2021	January 2022	February 2022	YTD 2022	YTD 2021
<b>Permits Issued</b>					
New Commercial Buildings	3	5	<b>10</b>	15	15
New Single Family Dwellings	194	148	<b>155</b>	303	374
New Multi-Family Dwellings / Units	0 / 0	0 / 0	<b>0 / 0</b>	0 / 0	6 / 167
Renovation Permits on Existing Buildings	1,102	933	<b>917</b>	1,850	1,859
<b>Total Permits Issued</b>	<b>1,299</b>	<b>1,086</b>	<b>1,082</b>	<b>2,168</b>	<b>2,254</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	<b>100%</b>	100%	100%
Plan Reviews Completed	1,626	1,397	<b>1,293</b>	2,690	2,793
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	98%	99%	<b>99%</b>	99%	98%
Inspections Completed	11,905	9,251	<b>9,435</b>	18,686	19,359
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	<b>N/A</b>	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	<b>N/A</b>	N/A	N/A
Target: 90% of calls are answered within :30 seconds	89%	93%	<b>97%</b>	95%	87%
Phone Calls to the Call Center	6,099	5,374	<b>5,059</b>	10,433	11,368
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,096,558	\$ 857,588	<b>\$ 1,397,163</b>	\$ 2,254,751	\$ 2,412,354
Contractor Licensing Fees	\$ 44,693	\$ 39,399	<b>\$ 46,429</b>	\$ 85,828	\$ 85,665
<b>Total Revenues</b>	<b>\$ 1,141,251</b>	<b>\$ 896,987</b>	<b>\$ 1,443,592</b>	<b>\$ 2,340,579</b>	<b>\$ 2,498,019</b>

The Aurora Municipal Center is open to the public with limited hours for in-person appointments and payments. In-person appointments are suggested for customers who have challenges accessing services online or prefer to do business in person.

All of our services are also available to all customers online at [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) Customers who have questions or may not have access to the internet can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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