

# Building Activity

January 2022



	November 2021	December 2021	January 2022	YTD 2022	YTD 2021
<b>Permits Issued</b>					
New Commercial Buildings	12	3	5	5	10
New Single Family Dwellings	150	194	148	148	172
New Multi-Family Dwellings / Units	7 / 427	0 / 0	0 / 0	0 / 0	2 / 10
Renovation Permits on Existing Buildings	1,231	1,102	924	924	908
<b>Total Permits Issued</b>	<b>1,400</b>	<b>1,299</b>	<b>1,077</b>	<b>1,077</b>	<b>1,092</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	99%	100%	99%	99%	100%
Plan Reviews Completed	1,437	1,626	1,397	1,397	1,379
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	94%	98%	99%	99%	98%
Inspections Completed	11,655	11,905	9,250	9,250	9,729
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	87%	89%	93%	93%	88%
Phone Calls to the Call Center	6,478	6,099	5,374	5,374	5,741
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,793,142	\$ 1,096,558	\$ 857,588	\$ 857,588	\$ 1,016,549
Contractor Licensing Fees	\$ 45,908	\$ 44,693	\$ 39,399	\$ 39,399	\$ 39,571
<b>Total Revenues</b>	<b>\$ 1,839,050</b>	<b>\$ 1,141,251</b>	<b>\$ 896,987</b>	<b>\$ 896,987</b>	<b>\$ 1,056,120</b>

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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