

Building Activity

December 2021



	October 2021	November 2021	December 2021	YTD 2021	YTD 2020
Permits Issued					
New Commercial Buildings	10	12	3	69	63
New Single Family Dwellings	118	150	195	2,066	2,055
New Multi-Family Dwellings / Units	5 / 225	7 / 427	0 / 0	46 / 2,138	31 / 733
Renovation Permits on Existing Buildings	1,425	1,214	1,086	16,145	13,910
Total Permits Issued	1,558	1,383	1,284	18,326	16,059
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	100%	100%	99%
Plan Reviews Completed	1,624	1,437	1,626	18,674	16,734
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	98%	94%	98%	96%	99%
Inspections Completed	11,301	11,652	11,904	138,272	124,706
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	91%	87%	89%	87%	92%
Phone Calls to the Call Center	9,357	6,478	6,099	85,516	79,129
Revenue Collected					
Plan & Permit Fees	\$ 1,600,854	\$ 1,793,142	\$ 1,116,711	\$ 16,694,595	\$ 13,401,681
Contractor Licensing Fees	\$ 48,927	\$ 45,908	\$ 40,365	\$ 599,452	\$ 573,714
Total Revenues	\$ 1,649,781	\$ 1,839,050	\$ 1,157,076	\$ 17,294,047	\$ 13,975,395

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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City of Aurora Building Division • 15151 E. Alameda Parkway, floor 2
 aurora4biz.org • 303.739.7420 • permitcounter@auroragov.org

