

Building Activity

October 2021



	August 2021	September 2021	October 2021	YTD 2021	YTD 2020
Permits Issued					
New Commercial Buildings	5	3	10	54	47
New Single Family Dwellings	147	118	118	1,721	1,634
New Multi-Family Dwellings / Units	5 / 83	4 / 881	5 / 225	39 / 1678	29 / 689
Renovation Permits on Existing Buildings	1,828	1,498	1,408	13,799	11,815
Total Permits Issued	1,985	1,623	1,541	15,613	13,525
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	99%	99%	99%
Plan Reviews Completed	1,673	1,634	1,624	15,611	13,800
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	95%	96%	98%	96%	99%
Inspections Completed	12,994	11,758	11,301	114,699	105,279
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	91%	91%	91%	87%	93%
Phone Calls to the Call Center	8,363	7,056	9,357	72,551	68,301
Revenue Collected					
Plan & Permit Fees	\$ 1,302,234	\$ 1,368,221	\$ 1,600,854	\$ 13,784,742	\$ 10,976,142
Contractor Licensing Fees	\$ 56,373	\$ 47,162	\$ 48,927	\$ 513,179	\$ 487,153
Total Revenues	\$ 1,358,607	\$ 1,415,383	\$ 1,649,781	\$ 14,297,921	\$ 11,463,295

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building

For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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City of Aurora Building Division • 15151 E. Alameda Parkway, floor 2
 aurora4biz.org • 303.739.7420 • permitcounter@auroragov.org

