Building Activity

September 2021

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	July 2021	August 2021	September 2021	YTD 2021	YTD 2020
Permits Issued					
New Commercial Buildings	4	5	3	44	44
New Single Family Dwellings	189	147	118	1,602	1,347
New Multi-Family Dwellings / Units	0/0	5 / 83	4 / 881	34 / 1453	28 / 684
Renovation Permits on Existing Buildings	1,552	1,828	1,480	12,336	10,443
Total Permits Issued	1,745	1,985	1,605	14,016	11,862
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	100%	99%	99%	99%
Plan Reviews Completed	1,606	1,673	1,634	13,987	12,046
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	96%	95%	96%	96%	99%
Inspections Completed	11,379	12,994	11,758	103,383	94,438
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	86%	91%	91%	87%	94%
Phone Calls to the Call Center	7,359	8,363	7,056	63,186	60,948
Revenue Collected					
Plan & Permit Fees	\$ 1,193,968	\$ 1,302,234	\$ 1,334,165	\$ 12,149,832	\$ 9,580,052
Contractor Licensing Fees	\$ 74,109	\$ 56,373	\$ 47,162		
Total Revenues	\$ 1,268,077	\$ 1,358,607	\$ 1,381,327	\$ 12,614,084	\$ 10,020,281

A permit for a 403 unit apartment project, Plaza Fitzsimons, (12600 E Colfax) was issued this month.

The permit for a 405 unit apartment project, Link Apartments Fitzsimons (12000 E Colfax) was also issued this month.

The TCO for Shamrock Foods (22000 E 38th Ave.) was issued this month.

All of our services are available to all customers online @ <u>https://www.auroragov.org/business_services/building</u> For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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