

# Building Activity

August 2021



	June 2021	July 2021	August 2021	YTD 2021	YTD 2020
<b>Permits Issued</b>					
New Commercial Buildings	9	4	5	41	42
New Single Family Dwellings	162	189	147	1,483	1,166
New Multi-Family Dwellings / Units	2 / 6	0 / 0	5 / 75	30 / 560	27 / 679
Renovation Permits on Existing Buildings	1,365	1,552	1,800	10,792	9,068
<b>Total Permits Issued</b>	1,538	1,745	1,957	12,346	10,303
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	100%	100%	99%
Plan Reviews Completed	1,755	1,606	1,673	12,353	10,384
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	95%	96%	95%	96%	99%
Inspections Completed	12,636	11,379	12,994	91,886	83,202
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	89%	86%	91%	86%	95%
Phone Calls to the Call Center	8,063	7,359	8,363	56,138	53,944
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,339,422	\$ 1,193,968	\$ 1,302,234	\$ 10,815,667	\$ 8,880,360
Contractor Licensing Fees	\$ 55,092	\$ 74,109	\$ 56,373	\$ 417,090	\$ 389,630
<b>Total Revenues</b>	\$ 1,394,514	\$ 1,268,077	\$ 1,358,607	\$ 11,232,757	\$ 9,269,990

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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