

Building Activity

July 2021



	May 2021	June 2021	July 2021	YTD 2021	YTD 2020
Permits Issued					
New Commercial Buildings	4	9	4	36	35
New Single Family Dwellings	160	162	189	1,335	1,005
New Multi-Family Dwellings / Units	11 / 182	2 / 6	0 / 0	25 / 485	18 / 584
Renovation Permits on Existing Buildings	1,114	1,365	1,552	8,944	7,509
Total Permits Issued	1,289	1,538	1,745	10,340	8,567
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	100%	99%	99%	99%
Plan Reviews Completed	1,507	1,755	1,606	10,680	8,631
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	90%	95%	96%	96%	99%
Inspections Completed	11,740	12,636	11,379	78,627	72,179
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	85%	89%	86%	86%	95%
Phone Calls to the Call Center	7,266	8,063	7,359	47,775	46,676
Revenue Collected					
Plan & Permit Fees	\$ 1,793,123	\$ 1,339,422	\$ 1,193,968	\$ 9,513,433	\$ 7,552,862
Contractor Licensing Fees	\$ 45,310	\$ 55,092	\$ 74,109	\$ 360,717	\$ 345,170
Total Revenues	\$ 1,838,433	\$ 1,394,514	\$ 1,268,077	\$ 9,874,150	\$ 7,898,032

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building
 For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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