

# Building Activity

June 2021



	April 2021	May 2021	June 2021	YTD 2021	YTD 2020
<b>Permits Issued</b>					
New Commercial Buildings	0	4	<b>9</b>	32	33
New Single Family Dwellings	183	160	<b>162</b>	1,147	845
New Multi-Family Dwellings / Units	0 / 0	11 / 182	<b>2 / 6</b>	25 / 485	17 / 579
Renovation Permits on Existing Buildings	1,383	1,114	<b>1,365</b>	7,352	6,109
<b>Total Permits Issued</b>	<b>1,566</b>	<b>1,289</b>	<b>1,538</b>	<b>8,556</b>	<b>7,004</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	<b>100%</b>	99%	99%
Plan Reviews Completed	1,348	1,507	<b>1,755</b>	9,074	7,286
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	96%	90%	<b>95%</b>	96%	99%
Inspections Completed	12,233	11,740	<b>12,363</b>	67,241	61,469
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	<b>N/A</b>	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	<b>N/A</b>	N/A	N/A
Target: 90% of calls are answered within :30 seconds	83%	85%	<b>89%</b>	86%	95%
Phone Calls to the Call Center	7,055	7,266	<b>8,063</b>	40,416	39,170
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,191,845	\$ 1,793,123	<b>\$ 1,339,422</b>	\$ 8,319,465	\$ 6,564,514
Contractor Licensing Fees	\$ 48,544	\$ 45,310	<b>\$ 55,092</b>	\$ 286,608	\$ 288,985
<b>Total Revenues</b>	<b>\$ 1,240,389</b>	<b>\$ 1,838,433</b>	<b>\$ 1,394,514</b>	<b>\$ 8,606,073</b>	<b>\$ 6,853,499</b>

Workloads continue to increase over prior year averages.

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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