

Building Activity

April 2021



	February 2021	March 2021	April 2021	YTD 2021	YTD 2020
Permits Issued					
New Commercial Buildings	5	4	0	19	13
New Single Family Dwellings	203	264	183	821	549
New Multi-Family Dwellings / Units	4 / 124	6 / 163	0 / 0	12 / 297	13 / 347
Renovation Permits on Existing Buildings	961	1,527	1,356	4,781	3,842
Total Permits Issued	1,173	1,801	1,539	5,633	4,417
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	100%	100%	100%	99%
Plan Reviews Completed	1,414	1,671	1,348	5,812	4,776
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	98%	98%	96%	97%	99%
Inspections Completed	9,632	11,545	12,233	43,138	40,693
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	N/A
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	N/A
Target: 90% of calls are answered within :30 seconds	85%	84%	83%	85%	96%
Phone Calls to the Call Center	5,627	6,664	7,055	25,087	24,982
Revenue Collected					
Plan & Permit Fees	\$ 1,395,805	\$ 1,582,721	\$ 1,191,845	\$ 5,186,920	\$ 4,163,964
Contractor Licensing Fees	\$ 46,094	\$ 51,997	\$ 48,544	\$ 186,206	\$ 187,712
Total Revenues	\$ 1,441,899	\$ 1,634,718	\$ 1,240,389	\$ 5,373,126	\$ 4,351,676

Workloads in all areas in 2021 continue to outpace levels recorded in 2020.

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

