

Building Activity

December 2019



	October 2019	November 2019	December 2019	2019	2018
Permits Issued					
New Commercial Buildings	4	5	2	57	60
New Single Family Dwellings	139	170	165	1,516	1,411
New Multi-Family Dwellings / Units	6 / 390	2 / 63	2 / 23	32 / 1161	46 / 1411
Renovation Permits on Existing Buildings	1,689	1,235	923	16,382	13,132
Total Permits Issued	1,838	1,412	1,092	17,987	14,649
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	100%	99%	99%	99%
Plan Reviews Completed	1,488	1,178	1,162	15,019	13,044
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	100%	99%	99%	99%	98%
Inspections Completed	11,696	10,179	10,654	118,298	144,868
Permit Center					
Target: Average wait time less than 3 minutes	1:50	1:48	1:34	1:56	1:41
Walk-in Customers to the Permit Center	1,134	911	776	12,322	12,351
Target: 90% of calls are answered within :30 seconds	95%	90%	92%	94%	96%
Phone Calls to the Call Center	7,294	6,152	6,158	81,499	88,890
Revenue Collected					
Plan & Permit Fees	\$ 1,166,574	\$ 1,042,358	\$ 969,763	\$ 11,649,441	\$ 12,477,469
Contractor Licensing Fees	\$ 48,503	\$ 40,279	\$ 36,474	\$ 569,983	\$ 559,249
Total Revenues	\$ 1,215,077	\$ 1,082,637	\$ 1,006,237	\$ 12,219,424	\$ 13,036,718

Notes on current construction projects:

