



The Executive Summary should be interpreted within the context of the complete engagement report.

## BACKGROUND

The Aurora Police Department (APD or Department) uses the Versadex public safety system. The Department has used Versadex for over 20 years.

Versadex has a full suite of modules from records management to property and evidence tracking to case management.

January 2021

## Versadex Case Management

### SCOPE

The scope of our work covered activities from May 1, 2019 through May 31, 2020.

### OBJECTIVES

Our objective was to determine whether APD is using the Versadex case management functions appropriately (by following leading practices), efficiently, and effectively.

### CONCLUSIONS

We believe that APD should invest time in completing important primary steps to ensure the Versadex system operates as intended and that APD staff have the knowledge to use the system.

## KEY RECOMMENDATIONS AND RESPONSE

### RECOMMENDATIONS

Internal Audit recommended a dedicated Versadex system team, training, and consistent case management policies.

### RESPONSE

APD Management agrees with the recommendations.

Internal Audit issued an internal memo to the concerned Department.