

Building Activity

February 2021



	December 2020	January 2021	February 2021	YTD 2021	YTD 2020
Permits Issued					
New Commercial Buildings	3	10	5	15	6
New Single Family Dwellings	225	173	202	373	271
New Multi-Family Dwellings / Units	2 / 44	2 / 10	4 / 124	6 / 134	4 / 14
Renovation Permits on Existing Buildings	856	848	953	1,820	1,956
Total Permits Issued	1,086	1,033	1,164	2,214	2,237
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	100%	100%	100%	100%
Plan Reviews Completed	1,447	1,379	1,414	2,793	2,401
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	99%	98%	98%	98%	99%
Inspections Completed	9,586	9,724	9,630	19,355	19,731
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A	N/A	1:35
Walk-in Customers to the Permit Center	N/A	N/A	N/A	N/A	1,665
Target: 90% of calls are answered within :30 seconds	88%	88%	85%	87%	96%
Phone Calls to the Call Center	5,340	5,741	5,627	11,368	11,846
Revenue Collected					
Plan & Permit Fees	\$ 1,081,943	\$ 1,016,549	\$ 1,395,814	\$ 2,412,363	\$ 1,949,756
Contractor Licensing Fees	\$ 40,003	\$ 39,571	\$ 46,084	\$ 85,655	\$ 89,892
Total Revenues	\$ 1,121,946	\$ 1,056,120	\$ 1,441,898	\$ 2,498,018	\$ 2,039,648

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

