

Building Activity

January 2021



	November 2020	December 2020	January 2021	YTD 2021	YTD 2020
Permits Issued					
New Commercial Buildings	12	3	10	10	1
New Single Family Dwellings	194	225	173	173	141
New Multi-Family Dwellings / Units	0	2 / 44	2 / 10	2 / 10	2 / 8
Renovation Permits on Existing Buildings	1,205	856	848	848	1,137
Total Permits Issued	1,411	1,086	1,033	1,033	1,281
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	100%	100%	100%
Plan Reviews Completed	1,487	1,447	1,379	1,379	1,260
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	98%	99%	98%	98%	99%
Inspections Completed	9,856	9,586	9,724	9,724	10,653
Permit Center					
Target: Average wait time less than 3 minutes	N/A	N/A	N/A*	N/A	1:36
Walk-in Customers to the Permit Center	N/A	N/A	N/A*	N/A	928
Target: 90% of calls are answered within :30 seconds	87%	88%	88%	88%	95%
Phone Calls to the Call Center	5,488	5,340	5,741	5,741	6,277
Revenue Collected					
Plan & Permit Fees	\$ 1,343,596	\$ 1,081,943	\$ 1,016,549	\$ 1,016,549	\$ 1,001,316
Contractor Licensing Fees	\$ 46,558	\$ 40,003	\$ 39,571	\$ 39,571	\$ 51,065
Total Revenues	\$ 1,390,154	\$ 1,121,946	\$ 1,056,120	\$ 1,056,120	\$ 1,052,381

* Construction activity remains strong into 2021. New commercial building permits issued in January include Culver's, McCandless Truck Center, Residence Inn and a 350,000 sq ft warehouse building.

We have implemented social distancing protocols for both internal staff and the inspectors

*Permit Counter was closed to walk-in customers on March 17, 2020 .

All of our services are available to all customers online @ https://www.auroragov.org/business_services/building For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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