

# Building Activity

October 2020



	August 2020	September 2020	October 2020	YTD 2020	YTD 2019
<b>Permits Issued</b>					
New Commercial Buildings	7	2	<b>3</b>	47	50
New Single Family Dwellings	161	181	<b>283</b>	1,630	1,182
New Multi-Family Buildings / Units	9 / 95	1 / 5	<b>1 / 5</b>	29 / 689	33 / 2,155
Renovation Permits on Existing Buildings	1,589	1,360	<b>1,323</b>	12,169	13,812
<b>Total Permits Issued</b>	<b>1,766</b>	<b>1,544</b>	<b>1,610</b>	<b>13,875</b>	<b>15,077</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	100%	100%	<b>100%</b>	100%	99%
Plan Reviews Completed	1,753	1,662	<b>1,754</b>	13,800	12,679
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	100%	99%	<b>98%</b>	99%	100%
Inspections Completed	11,072	11,181	<b>10,839</b>	105,222	97,418
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	N/A	N/A	<b>N/A</b>	N/A	1:59
Walk-in Customers to the Permit Center	N/A	N/A	<b>N/A</b>	N/A	10,365
Target: 90% of calls are answered within :30 seconds	93%	90%	<b>85%</b>	93%	94%
Phone Calls to the Call Center	7,268	7,004	<b>7,353</b>	68,301	69,189
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,327,498	\$ 699,692	<b>\$ 1,396,090</b>	\$ 10,976,142	\$ 9,560,663
Contractor Licensing Fees	\$ 44,460	\$ 50,599	<b>\$ 46,924</b>	\$ 487,153	\$ 493,230
<b>Total Revenues</b>	<b>\$ 1,371,958</b>	<b>\$ 750,291</b>	<b>\$ 1,443,014</b>	<b>\$ 11,463,295</b>	<b>\$ 10,053,893</b>

Construction activity continues to be at high levels, with single family home permits up 38% and inspections up 8% compared to the same time in 2019.

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

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