

# Building Activity

May 2020



	March 2020	April 2020	May 2020	YTD 2020	YTD 2019
<b>Permits Issued</b>					
New Commercial Buildings	4	3	<b>8</b>	21	28
New Single Family Dwellings	145	136	<b>126</b>	676	489
New Multi-Family Dwellings / Units	3 / 13	6 / 320	<b>0 / 0</b>	13 / 347	6 / 204
Renovation Permits on Existing Buildings	1,062	823	<b>1,016</b>	4,974	5,367
<b>Total Permits Issued</b>	<b>1,214</b>	<b>968</b>	<b>1,150</b>	<b>5,684</b>	<b>5,890</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	99%	98%	<b>100%</b>	99%	99%
Plan Reviews Completed	1,316	1,059	<b>1,153</b>	5,929	5,736
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	98%	98%	<b>100%</b>	99%	100%
Inspections Completed	10,854	10,083	<b>10,188</b>	50,858	44,141
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	1:30	N/A	<b>N/A</b>	1:33	1:54
Walk-in Customers to the Permit Center	423	N/A	<b>N/A</b>	2,088	4,811
Target: 90% of calls are answered within :30 seconds	96%	95%	<b>94%</b>	95%	94%
Phone Calls to the Call Center	7,072	6,064	<b>7,112</b>	32,094	31,733
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 1,175,317	\$ 1,038,891	<b>\$ 760,219</b>	\$ 4,924,183	\$ 4,417,663
Contractor Licensing Fees	\$ 57,184	\$ 40,636	<b>\$ 48,114</b>	\$ 235,826	\$ 233,877
<b>Total Revenues</b>	<b>\$ 1,232,501</b>	<b>\$ 1,079,527</b>	<b>\$ 808,333</b>	<b>\$ 5,160,009</b>	<b>\$ 4,651,540</b>

## Updates on new projects:

Permits were issued in May for several new commercial buildings including the community center at Southshore and the In N Out Burger at the old TGIFriday's site.

In order to protect the safety of our inspectors, some projects are allowed to utilize virtual inspections; 650 of these inspections were performed in May.

All of our services continue to be available to customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

