

# Building Activity

April 2020



	February 2020	March 2020	April 2020	YTD 2020	YTD 2019
<b>Permits Issued</b>					
New Commercial Buildings	5	4	<b>3</b>	13	19
New Single Family Dwellings	130	145	<b>136</b>	552	379
New Multi-Family Dwellings / Units	2 / 6	3 / 13	<b>6 / 320</b>	13 / 347	6 / 204
Renovation Permits on Existing Buildings	815	1,062	<b>823</b>	3,924	4,114
<b>Total Permits Issued</b>	952	1,214	<b>968</b>	4,502	4,518
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	<b>98%</b>	99%	99%
Plan Reviews Completed	1,141	1,316	<b>1,059</b>	4,776	4,316
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	99%	98%	<b>98%</b>	99%	100%
Inspections Completed	9,081	10,854	<b>10,083</b>	40,671	34,451
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	1:34	1:30	<b>N/A</b>	1:33	1:52
Walk-in Customers to the Permit Center	737	423	<b>N/A</b>	2,088	3,730
Target: 90% of calls are answered within :30 seconds	96%	96%	<b>95%</b>	96%	94%
Phone Calls to the Call Center	5,569	7,072	<b>6,064</b>	24,982	24,533
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 948,440	\$ 1,175,317	<b>\$ 1,038,891</b>	\$ 4,163,964	\$ 3,334,680
Contractor Licensing Fees	\$ 38,827	\$ 57,184	<b>\$ 40,636</b>	\$ 187,712	\$ 184,978
<b>Total Revenues</b>	<b>\$ 987,267</b>	<b>\$ 1,232,501</b>	<b>\$ 1,079,527</b>	<b>\$ 4,351,676</b>	<b>\$ 3,519,658</b>

Building Code enforcement was deemed essential and critical during the Stay-at-Home order and we continue to provide permitting, plan review, and building code inspections services for our customers.

We have implemented social distancing protocols for both internal staff and the inspectors, as well as, the \*Permit Counter was closed to walk-in customers on March 17, 2020 .

All of our services are available to all customers online @ [https://www.auroragov.org/business\\_services/building](https://www.auroragov.org/business_services/building) For customers who have questions or may not have access to the internet they can call 303-739-7420, all calls are answered by Building Staff with hold times typically less than 30 seconds.

City of Aurora Building Division • 15151 E. Alameda Parkway, floor 2  
 aurora4biz.org • 303.739.7420 • permitcounter@auroragov.org

