

Building Activity

March 2020



	January 2020	February 2020	March 2020	YTD 2020	YTD 2019
Permits Issued					
New Commercial Buildings	1	5	4	10	13
New Single Family Dwellings	141	130	145	416	256
New Multi-Family Dwellings / Units	2 / 8	2 / 6	3 / 13	7 / 27	6 / 204
Renovation Permits on Existing Buildings	1,120	815	1,062	3,057	2,869
Total Permits Issued	1,264	952	1,214	3,490	3,144
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	99%	99%	99%
Plan Reviews Completed	1,260	1,141	1,316	3,717	3,017
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	99%	99%	98%	99%	100%
Inspections Completed	10,653	9,081	10,854	30,588	24,507
Permit Center					
Target: Average wait time less than 3 minutes	1:36	1:34	1:30	1:33	1:49
Walk-in Customers to the Permit Center	928	737	423*	2,088	2,706
Target: 90% of calls are answered within :30 seconds	95%	96%	96%	96%	94%
Phone Calls to the Call Center	6,277	5,569	7,072	18,918	17,664
Revenue Collected					
Plan & Permit Fees	\$ 1,001,316	\$ 948,440	\$ 1,126,967	\$ 3,076,723	\$ 2,267,301
Contractor Licensing Fees	\$ 51,065	\$ 38,827	\$ 55,494	\$ 145,386	\$ 131,494
Total Revenues	\$ 1,052,381	\$ 987,267	\$ 1,182,461	\$ 3,222,109	\$ 2,398,795

* Permit Center was closed to the public on March 17

Building Code enforcement was deemed essential and critical during the Stay-at-Home order and we continue to provide permitting, plan review, and building code inspections services for our customers.

We have implemented social distancing protocols for both internal staff and inspectors.

All of our services are available to all customers online at https://www.auroragov.org/business_services/building

For customers who have questions or may not have access to the internet can call 303-739-7420

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