

Building Activity

December 2017



	October	November	December	2017	2016
Permits Issued				Year to Date	
New Commercial Buildings	1	5	9	67	51
New Single Family Dwellings	129	89	140	1,656	1,350
New Multi-Family Dwellings / Units	0 / 0	0 / 0	0 / 0	18 / 341	39 / 1365
Renovation Permits on Existing Buildings	898	793	736	11,531	12,462
Total Permits Issued	1,028	887	885	13,272	13,902
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	99%	99%	83%
Plan Reviews Completed	867	753	805	10,354	11,250
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	100%	98%	98%	98%	99%
Inspections Completed	12,313	10,664	11,028	130,296	88,891
Permit Center					
Target: Average wait time less than 3 minutes	2:28	1:43	2:53	2:28	2:59
Walk-in Customers to the Permit Center	1,065	851	704	12,776	14,829
Target: 90% of calls are answered within :30 seconds	83%	92%	86%	84%	78%
Phone Calls to the Call Center	7,275	5,407	4,946	81,883	84,252
Revenue Collected					
Plan & Permit Fees	\$ 685,732	\$ 836,300	\$ 943,430	\$ 10,916,574	\$ 11,776,134
Contractor Licensing Fees	\$ 46,160	\$ 39,680	\$ 42,027	\$ 547,067	\$ 626,592
Total Revenues	\$ 731,892	\$ 875,980	\$ 985,457	\$ 11,463,641	\$ 12,402,726

Notes on current construction projects:

* Gaylord continues to be our largest project in terms of workloads. We performed over 26,000 inspections at the site in 2017 and have been able to complete the inspections on the day requested by the contractors.

