

Building Activity

November 2017



	September	October	November	2017	2016
Permits Issued				Year to Date	
New Commercial Buildings	5	1	5	58	47
New Single Family Dwellings	147	129	89	1,519	1,208
New Multi-Family Dwellings / Units	2 / 6	0 / 0	0 / 0	18 / 341	22 / 1008
Renovation Permits on Existing Buildings	919	898	793	10,743	11,639
Total Permits Issued	1,073	1,028	887	12,338	12,916
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	99%	99%	82%
Plan Reviews Completed	886	867	753	9,549	10,327
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	100%	100%	98%	99%	99%
Inspections Completed	11,335	12,313	10,664	119,259	81,361
Permit Center					
Target: Average wait time less than 3 minutes	2:05	2:28	1:43	2:28	2:56
Walk-in Customers to the Permit Center	1,045	1,065	851	12,072	13,595
Target: 90% of calls are answered within :30 seconds	92%	83%	92%	84%	78%
Phone Calls to the Call Center	6,236	7,275	5,407	68,537	66,609
Revenue Collected					
Plan & Permit Fees	\$ 857,261	\$ 685,732	\$ 836,300	\$ 9,973,144	\$ 10,244,846
Contractor Licensing Fees	\$ 40,280	\$ 46,160	\$ 39,680	\$ 505,040	\$ 588,052
Total Revenues	\$ 897,541	\$ 731,892	\$ 875,980	\$ 10,478,184	\$ 10,832,898

Notes on current construction projects:

* Gaylord remains the largest project in our office and is on schedule for opening in December 2018. We conducted 2,000 inspections in November on the project.

* Single family permits are higher, 25%, as compared to last year.

