

Building Activity

September 2017



	July	August	September	2017	2016
Permits Issued				Year to Date	
New Commercial Buildings	5	4	5	52	42
New Single Family Dwellings	149	124	147	1,297	1,003
New Multi-Family Dwellings / Units	3 / 140	7 / 65	2 / 6	17 / 338	9 / 743
Renovation Permits on Existing Buildings	920	969	919	8,940	9,653
Total Permits Issued	1,077	1,104	1,073	10,306	10,707
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	96%	100%	99%	80%
Plan Reviews Completed	737	871	886	7,933	8,688
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	100%	100%	100%	100%	99%
Inspections Completed	11,115	12,522	11,335	96,190	65,080
Permit Center					
Target: Average wait time less than 3 minutes	2:21	2:16	2:05	2:32	2:56
Walk-in Customers to the Permit Center	1,094	1,245	1,045	10,156	11,628
Target: 90% of calls are answered within :30 seconds	95%	88%	92%	84%	78%
Phone Calls to the Call Center	6,443	6,866	6,236	64,922	62,685
Revenue Collected					
Plan & Permit Fees	\$ 903,711	\$ 762,694	\$ 857,261	\$ 8,451,112	\$ 8,748,679
Contractor Licensing Fees	\$ 40,106	\$ 41,665	\$ 40,280	\$ 419,200	\$ 495,451
Total Revenues	\$ 943,817	\$ 804,359	\$ 897,541	\$ 8,870,312	\$ 9,244,130

Notes on current construction projects:

* The Gaylord Hotel and Convention Center had over 2,500 inspections in September. Drywall inspections are currently occurring on the 12th floor. Carpet and wallpaper is in place on several floors.

* The Stanley Marketplace is receiving Final Certificates of Occupancy (CO's) for most of the project.

