

Building Activity

August 2017



	June	July	August	2017	2016
Permits Issued				Year to Date	
New Commercial Buildings	3	5	4	45	36
New Single Family Dwellings	153	149	124	1,152	880
New Multi-Family Dwellings / Units	2 / 6	3 / 140	7 / 65	16 / 335	8 / 725
Renovation Permits on Existing Buildings	1,153	920	969	7,969	8,665
Total Permits Issued	1,311	1,077	1,104	9,182	9,589
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	96%	99%	78%
Plan Reviews Completed	1,031	737	871	7,047	7,688
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	100%	100%	100%	98%	99%
Inspections Completed	12,809	11,115	12,522	84,681	56,914
Permit Center					
Target: Average wait time less than 3 minutes	2:15	2:21	2:16	2:36	2:53
Walk-in Customers to the Permit Center	1,221	1,094	1,245	9,111	10,300
Target: 90% of calls are answered within :30 seconds	88%	95%	88%	83%	78%
Phone Calls to the Call Center	8,128	6,443	6,866	58,676	54,908
Revenue Collected					
Plan & Permit Fees	\$ 522,584	\$ 903,711	\$ 762,694	\$ 7,593,851	\$ 7,714,576
Contractor Licensing Fees	\$ 55,452	\$ 40,106	\$ 41,665	\$ 378,920	\$ 445,343
Total Revenues	\$ 578,036	\$ 943,817	\$ 804,359	\$ 7,972,771	\$ 8,159,919

Notes on current construction projects:

* The Gaylord Hotel held a "topping out" ceremony on August 23rd to commemorate completion of the highest portion of the project.

* Over 3,300 inspections were performed at the Gaylord project in August. We do not expect our peak workload to hit until next summer.

* Single and Multi-Family housing permits remain at a higher level than last year, slowed down only by a lack of labor.

