

Building Activity

December 2018



	October	November	December	2018	2017
Permits Issued	Year to Date				
New Commercial Buildings	5	8	6	62	72
New Single Family Dwellings	140	91	92	1,411	1,657
New Multi-Family Dwellings / Units	0 / 0	8 / 393	5 / 141	44 / 1,114	18 / 341
Renovation Permits on Existing Buildings	1,278	994	845	13,656	10,983
Total Permits Issued	1,423	1,101	948	15,173	12,730
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	98%	99%	99%	99%
Plan Reviews Completed	1,151	911	946	14,044	13,145
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	98%	97%	99%	98%	98%
Inspections Completed	12,594	11,030	8,158	144,859	130,501
Permit Center					
Target: Average wait time less than 3 minutes	1:23	1:47	1:22	1:42	2:29
Walk-in Customers to the Permit Center	993	790	749	12,351	12,776
Target: 90% of calls are answered within :30 seconds	97%	96%	96%	96%	84%
Phone Calls to the Call Center	8,615	7,416	5,531	88,897	81,883
Revenue Collected					
Plan & Permit Fees	\$ 1,663,894	\$ 1,162,917	\$ 1,305,206	\$ 12,477,469	\$ 9,973,144
Contractor Licensing Fees	\$ 47,205	\$ 41,430	\$ 36,679	\$ 559,249	\$ 505,040
Total Revenues	\$ 1,711,099	\$ 1,204,347	\$ 1,341,885	\$ 13,036,718	\$ 10,478,184

Notes on current construction projects:

* The Gaylord Hotel and Convention Center project ended and opened on time December 18th! It was the largest construction project ever in Aurora. During the 3 year project our staff completed over 60,000 inspections.

* The Ready to Work project (3176 S Peoria Ct) received its CO and began operations

* The permit for the Nine Mile Station senior living building (55 units) was issued in December

