

Building Activity

October 2018



	August	September	October	2018	2017
Permits Issued				Year to Date	
New Commercial Buildings	4	6	5	48	58
New Single Family Dwellings	135	134	140	1,228	1,429
New Multi-Family Dwellings / Units	3 / 9	0 / 0	0 / 0	31 / 580	18 / 341
Renovation Permits on Existing Buildings	1,381	1,124	1,278	11,722	9,510
Total Permits Issued	1,523	1,264	1,423	13,029	11,015
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	100%	99%	99%	99%
Plan Reviews Completed	1,272	1,116	910	8,700	8,796
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	98%	98%	98%	98%	98%
Inspections Completed	14,199	10,709	12,594	125,682	108,735
Permit Center					
Target: Average wait time less than 3 minutes	1:31	1:31	1:23	1:43	2:32
Walk-in Customers to the Permit Center	1,191	1,030	993	10,812	11,221
Target: 90% of calls are answered within :30 seconds	97%	97%	97%	96%	84%
Phone Calls to the Call Center	8,001	6,833	8,615	75,138	71,530
Revenue Collected					
Plan & Permit Fees	\$ 855,176	\$ 1,067,715	\$ 1,663,894	\$ 10,009,346	\$ 9,136,844
Contractor Licensing Fees	\$ 54,385	\$ 58,815	\$ 47,205	\$ 481,140	\$ 465,360
Total Revenues	\$ 909,561	\$ 1,126,530	\$ 1,711,099	\$ 10,490,486	\$ 9,602,204

Notes on current construction projects:

*The Gaylord Hotel and Convention Center received a Temporary Certificate of Occupancy (TCO) which means the building is substantially complete, in conformance with adopted codes but still has minor items to fully completed. A TCO allows staff and the public to occupy the building and begin training in anticipation of the December 18 Grand Opening.

