

Building Activity

September 2018



	July	August	September	2018	2017
Permits Issued				Year to Date	
New Commercial Buildings	8	4	6	43	57
New Single Family Dwellings	97	135	134	1,086	1,304
New Multi-Family Dwellings / Units	2 / 119	3 / 9	0 / 0	31 / 580	18 / 341
Renovation Permits on Existing Buildings	1,188	1,381	1,124	10,358	8,601
Total Permits Issued	1,295	1,523	1,264	11,518	9,980
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	100%	99%	99%
Plan Reviews Completed	1,049	1,272	1,116	10,036	10,105
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	99%	98%	98%	98%	98%
Inspections Completed	11,985	14,199	10,709	113,081	96,395
Permit Center					
Target: Average wait time less than 3 minutes	2:13	1:31	1:31	1:45	2:32
Walk-in Customers to the Permit Center	1,115	1,191	1,030	9,819	10,156
Target: 90% of calls are answered within :30 seconds	98%	97%	97%	96%	84%
Phone Calls to the Call Center	7,747	8,001	6,833	66,523	64,255
Revenue Collected					
Plan & Permit Fees	\$ 1,118,488	\$ 855,176	\$ 1,067,715	\$ 8,345,452	\$ 8,451,112
Contractor Licensing Fees	\$ 50,715	\$ 54,385	\$ 58,815	\$ 433,935	\$ 419,200
Total Revenues	\$ 1,169,203	\$ 909,561	\$ 1,126,530	\$ 8,779,387	\$ 8,870,312

Notes on current construction projects:

* The Gaylord Hotel and Convention Center continues to be on schedule and there are only 3 floors left in the hotel to be "stocked" with beds and furniture; they are anticipating having the project substantially complete by November 1st.

