

Building Activity

May 2018



	March	April	May	2018	2017
Permits Issued				Year to Date	
New Commercial Buildings	6	6	5	21	33
New Single Family Dwellings	137	149	137	621	727
New Multi-Family Dwellings / Units	3 / 322	3 / 9	0 / 0	24 / 446	4 / 124
Renovation Permits on Existing Buildings	920	1,125	1,365	5,486	4,703
Total Permits Issued	1,066	1,283	1,507	6,152	5,467
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	99%	99%	99%
Plan Reviews Completed	1,141	1,099	1,190	5,224	5,620
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	95%	97%	99%	97%	97%
Inspections Completed	13,949	12,976	13,063	64,025	48,396
Permit Center					
Target: Average wait time less than 3 minutes	1:44	1:45	1:31	1:43	2:47
Walk-in Customers to the Permit Center	1,119	1,105	1,259	5,322	5,551
Target: 90% of calls are answered within :30 seconds	96%	97%	97%	95%	78%
Phone Calls to the Call Center	7,611	8,750	8,405	36,611	36,582
Revenue Collected					
Plan & Permit Fees	\$ 1,176,481	\$ 1,337,325	\$ 796,327	\$ 4,763,504	\$ 5,404,862
Contractor Licensing Fees	\$ 45,055	\$ 44,925	\$ 49,405	\$ 220,370	\$ 241,697
Total Revenues	\$ 1,221,536	\$ 1,382,250	\$ 845,732	\$ 4,983,874	\$ 5,646,559

