

Building Activity

March 2018



	January	February	March	2018	2017
Permits Issued				Year to Date	
New Commercial Buildings	4	0	6	10	22
New Single Family Dwellings	96	97	137	330	355
New Multi-Family Dwellings / Units	8 / 126	10 / 182	3 / 322	21 / 630	4 / 124
Renovation Permits on Existing Buildings	1,151	833	883	2,867	2,754
Total Permits Issued	1,259	940	1,029	3,228	3,135
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	100%	99%	100%	100%	99%
Plan Reviews Completed	863	931	1,141	2,935	3,223
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	99%	97%	95%	97%	95%
Inspections Completed	12,474	11,488	13,949	38,636	26,379
Permit Center					
Target: Average wait time less than 3 minutes	1:50	1:45	1:44	1:46	2:51
Walk-in Customers to the Permit Center	930	909	1,119	2,958	3,216
Target: 90% of calls are answered within :30 seconds	88%	97%	96%	93%	76%
Phone Calls to the Call Center	5,644	6,201	7,492	19,337	21,657
Revenue Collected					
Plan & Permit Fees	\$ 720,967	\$ 732,404	\$ 1,176,481	\$ 2,629,852	\$ 3,217,359
Contractor Licensing Fees	\$ 42,270	\$ 38,715	\$ 45,055	\$ 126,040	\$ 154,957
Total Revenues	\$ 763,237	\$ 771,119	\$ 1,221,536	\$ 2,755,892	\$ 3,372,316

Notes on current construction projects:

- * We are experiencing an increase of about 20% in the number of Multi-family units being built in 2018 vs last year.
- * Gaylord continues to be on schedule as they prepare for the start of moving furnishings into the rooms in July; as a result our inspection workload is trending higher. Year to date we have already completed over 9,000 inspections at the project.

