

Building Activity

November 2019



	September 2019	October 2019	November 2019	2019	2018
Permits Issued					
New Commercial Buildings	3	4	5	55	54
New Single Family Dwellings	150	139	170	1,352	1,319
New Multi-Family Dwellings / Units	11 / 221	6 / 390	2 / 63	30 / 1130	39 / 973
Renovation Permits on Existing Buildings	1,656	1,689	1,235	15,375	12,353
Total Permits Issued	1,820	1,838	1,412	16,812	13,765
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	100%	99%	99%
Plan Reviews Completed	1,355	1,488	1,178	13,857	12,098
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	99%	100%	99%	99%	98%
Inspections Completed	10,998	11,696	10,179	107,637	136,707
Permit Center					
Target: Average wait time less than 3 minutes	1:55	1:50	1:48	1:58	1:43
Walk-in Customers to the Permit Center	1,129	1,134	911	11,546	11,602
Target: 90% of calls are answered within :30 seconds	93%	95%	90%	94%	96%
Phone Calls to the Call Center	7,192	7,294	6,152	75,341	83,359
Revenue Collected					
Plan & Permit Fees	\$ 1,131,754	\$ 1,166,574	\$ 1,042,358	\$ 10,679,678	\$ 11,172,263
Contractor Licensing Fees	\$ 52,307	\$ 48,503	\$ 40,279	\$ 533,509	\$ 522,570
Total Revenues	\$ 1,184,061	\$ 1,215,077	\$ 1,082,637	\$ 11,213,187	\$ 11,694,833

Notes on current construction projects:

** The Renaissance Veterans Apartments (60 units) at 1753 N Quentin Street received its building permit

