

# Building Activity

## September 2019



	July 2019	August 2019	September 2019	2019	2018
<b>Permits Issued</b>					
New Commercial Buildings	7	3	<b>3</b>	46	41
New Single Family Dwellings	150	149	<b>150</b>	1,045	1,088
New Multi-Family Dwellings / Units	3 / 222	0 / 0	<b>11 / 221</b>	22 / 677	31 / 580
Renovation Permits on Existing Buildings	1,720	1,985	<b>1,656</b>	7,752	6,623
<b>Total Permits Issued</b>	<b>1,880</b>	<b>2,137</b>	<b>1,820</b>	<b>8,865</b>	<b>7,783</b>
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	99%	98%	<b>99%</b>	99%	99%
Plan Reviews Completed	1,426	1,378	<b>1,355</b>	11,191	10,036
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	100%	98%	<b>99%</b>	99%	98%
Inspections Completed	10,281	10,690	<b>10,998</b>	85,751	112,921
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	2:07	2:25	<b>1:55</b>	2:00	1:46
Walk-in Customers to the Permit Center	1,216	1,100	<b>1,129</b>	9,501	9,819
Target: 90% of calls are answered within :30 seconds	92%	95%	<b>93%</b>	94%	96%
Phone Calls to the Call Center	7,953	7,749	<b>7,192</b>	61,895	67,328
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 961,772	\$ 1,108,426	<b>\$ 1,131,754</b>	\$ 8,470,746	\$ 8,345,452
Contractor Licensing Fees	\$ 55,358	\$ 54,112	<b>\$ 52,307</b>	\$ 444,727	\$ 433,935
<b>Total Revenues</b>	<b>\$ 1,017,130</b>	<b>\$ 1,162,538</b>	<b>\$ 1,184,061</b>	<b>\$ 8,915,473</b>	<b>\$ 8,779,387</b>

