

Building Activity

August 2019



	June 2019	July 2019	August 2019	2019	2018
Permits Issued					
New Commercial Buildings	5	7	3	43	35
New Single Family Dwellings	103	150	149	895	953
New Multi-Family Dwellings / Units	2 / 30	3 / 222	0 / 0	11 / 456	31 / 580
Renovation Permits on Existing Buildings	1,227	1,720	1,985	10,520	8,920
Total Permits Issued	1,337	1,880	2,137	11,469	9,939
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	99%	98%	99%	99%
Plan Reviews Completed	1,296	1,426	1,378	9,836	8,920
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	100%	100%	100%	100%	98%
Inspections Completed	9,612	10,281	10,690	74,724	102,212
Permit Center					
Target: Average wait time less than 3 minutes	2:10	2:07	2:25	2:00	1:47
Walk-in Customers to the Permit Center	1,245	1,216	1,100	8,372	8,789
Target: 90% of calls are answered within :30 seconds	95%	92%	95%	94%	96%
Phone Calls to the Call Center	7,268	7,953	7,749	54,703	60,495
Revenue Collected					
Plan & Permit Fees	\$ 825,203	\$ 961,772	\$ 1,108,426	\$ 7,338,992	\$ 7,277,737
Contractor Licensing Fees	\$ 49,073	\$ 55,358	\$ 54,112	\$ 392,420	\$ 375,120
Total Revenues	\$ 874,276	\$ 1,017,130	\$ 1,162,538	\$ 7,731,412	\$ 7,652,857

