

# Building Activity

April 2019



	February 2019	March 2019	April 2019	2019	2018
<b>Permits Issued</b>				Year to Date	
New Commercial Buildings	3	2	<b>6</b>	19	20
New Single Family Dwellings	72	82	<b>123</b>	379	479
New Multi-Family Dwellings / Units	0 / 0	2 / 54	<b>0 / 0</b>	6 / 204	24 / 639
Renovation Permits on Existing Buildings	906	1,001	<b>1,201</b>	4,154	4,081
<b>Total Permits Issued</b>	981	1,087	<b>1,330</b>	4,558	4,604
<b>Plan Reviews</b>					
Target: Complete review of building plans within established timeframes 90% of the time	99%	98%	<b>99%</b>	99%	100%
Plan Reviews Completed	892	1,061	<b>1,299</b>	4,316	4,034
<b>Building Inspections</b>					
Target: Complete 90% of the building inspections on the day requested	100%	100%	<b>100%</b>	100%	97%
Inspections Completed	8,274	8,572	<b>9,944</b>	34,451	50,887
<b>Permit Center</b>					
Target: Average wait time less than 3 minutes	1:56	1:55	<b>2:01</b>	1:52	1:46
Walk-in Customers to the Permit Center	761	912	<b>1,024</b>	3,730	4,063
Target: 90% of calls are answered within :30 seconds	92%	95%	<b>96%</b>	94%	94%
Phone Calls to the Call Center	5,603	6,135	<b>6,869</b>	24,533	29,011
<b>Revenue Collected</b>					
Plan & Permit Fees	\$ 739,427	\$ 729,949	<b>\$ 1,067,379</b>	\$ 3,360,608	\$ 3,967,177
Contractor Licensing Fees	\$ 37,124	\$ 59,073	<b>\$ 53,484</b>	\$ 184,978	\$ 170,965
<b>Total Revenues</b>	\$ 776,551	\$ 789,022	<b>\$ 1,120,863</b>	\$ 3,545,586	\$ 4,138,142

