

Building Activity

February 2020



	December 2019	January 2020	February 2020	2020	2019
Permits Issued					
New Commercial Buildings	2	1	5	6	11
New Single Family Dwellings	165	141	130	271	174
New Multi-Family Dwellings / Units	6 / 191	2 / 8	2 / 6	4 / 14	4 / 150
Renovation Permits on Existing Buildings	923	1,121	815	1,936	1,897
Total Permits Issued	1,096	1,265	952	2,217	2,086
Plan Reviews					
Target: Complete review of building plans within established timeframes 90% of the time	99%	100%	99%	99%	99%
Plan Reviews Completed	1,162	1,260	1,141	2,401	1,956
Building Inspections					
Target: Complete 90% of the building inspections on the day requested	99%	99%	99%	99%	100%
Inspections Completed	10,654	10,652	9,081	19,733	15,935
Permit Center					
Target: Average wait time less than 3 minutes	1:34	1:36	1:34	1:35	1:47
Walk-in Customers to the Permit Center	776	928	737	1,665	1,794
Target: 90% of calls are answered within :30 seconds	92%	95%	96%	96%	93%
Phone Calls to the Call Center	6,158	6,277	5,569	11,846	11,529
Revenue Collected					
Plan & Permit Fees	\$ 969,763	\$ 999,317	\$ 927,493	\$ 1,926,810	\$ 1,563,280
Contractor Licensing Fees	\$ 36,474	\$ 51,065	\$ 38,827	\$ 89,892	\$ 72,421
Total Revenues	\$ 1,006,237	\$ 1,050,382	\$ 966,320	\$ 2,016,702	\$ 1,635,701

