

# Building Activity

January 2020



|   | November 2019       | December 2019       | January 2020        | 2020                | 2019              |
|---|---------------------|---------------------|---------------------|---------------------|-------------------|
| <b>Permits Issued</b>   |                     |                     |                     |                     |                   |
| New Commercial Buildings  | 5                   | 2                   | <b>1</b>            | 1                   | 8                 |
| New Single Family Dwellings   | 170                 | 165                 | <b>140</b>          | 140                 | 102               |
| New Multi-Family Dwellings / Units  | 2 / 63              | 6 / 191             | <b>2 / 8</b>        | 2 / 8               | 4 / 150           |
| Renovation Permits on Existing Buildings  | 1,235               | 923                 | <b>1,106</b>        | 1,106               | 991               |
| <b>Total Permits Issued</b>   | <b>1,412</b>        | <b>1,096</b>        | <b>1,249</b>        | <b>1,249</b>        | <b>1,105</b>      |
| <b>Plan Reviews</b>   |                     |                     |                     |                     |                   |
| Target: Complete review of building plans within established timeframes 90% of the time | 100%                | 99%                 | <b>100%</b>         | 100%                | 99%               |
| Plan Reviews Completed  | 1,178               | 1,162               | <b>1,260</b>        | 1,260               | 1,064             |
| <b>Building Inspections</b>   |                     |                     |                     |                     |                   |
| Target: Complete 90% of the building inspections on the day requested                   | 99%                 | 99%                 | <b>99%</b>          | 99%                 | 100%              |
| Inspections Completed   | 10,179              | 10,654              | <b>10,652</b>       | 10,652              | 7,661             |
| <b>Permit Center</b>  |                     |                     |                     |                     |                   |
| Target: Average wait time less than 3 minutes   | 1:48                | 1:34                | <b>1:36</b>         | 1:36                | 1:38              |
| Walk-in Customers to the Permit Center  | 911                 | 776                 | <b>797</b>          | 797                 | 1,033             |
| Target: 90% of calls are answered within :30 seconds                                    | 90%                 | 92%                 | <b>95%</b>          | 95%                 | 94%               |
| Phone Calls to the Call Center  | 6,152               | 6,158               | <b>6,277</b>        | 6,277               | 5,926             |
| <b>Revenue Collected</b>  |                     |                     |                     |                     |                   |
| Plan & Permit Fees  | \$ 1,042,358        | \$ 969,763          | <b>\$ 999,317</b>   | \$ 999,317          | \$ 823,853        |
| Contractor Licensing Fees   | \$ 40,279           | \$ 36,474           | <b>\$ 51,065</b>    | \$ 51,065           | \$ 35,297         |
| <b>Total Revenues</b>   | <b>\$ 1,082,637</b> | <b>\$ 1,006,237</b> | <b>\$ 1,050,382</b> | <b>\$ 1,050,382</b> | <b>\$ 859,150</b> |

